REPAIR FORM

Toll Free: (800) 833-4558 | Local: (503) 684-7080
Mon-Fri: 6:30 am – 5:00 pm (PST)
service@firecom.com | firecom.com/support

Contact Service to receive your required Repair Number and establish a payment method prior to shipping.

Repair Number: _____ **PO# (if applicable):** _____

Include this completed form in the shipping box with the products for repair. Please keep a copy for your records.

Repair Rates & Expedited Options: Refer to the Firecom website for repair policies, pricing, and terms & conditions.

REQUIRED: RETURN SHIPPING INFORMATION (We cannot ship to P.O. BOX #s)	
Company Name	
Contact Person	
Address	
City, State, ZIP	
Phone	
Email	

EXPEDITED OPTIONS: Costs are applied per each item				
Rush Repair: Maximum of 6 items – 2-day turnaround once received	☐ Yes		**Return Shipping**	
			2-Day	☐ Yes
			Next-Day	☐ Yes

SHIP YOUR REPAIR TO:

SERVICE DEPARTMENT
17600 SW 65th AVE
LAKE OSWEGO, OR
97035-5229

PRODUCT INFORMATION		
Item/Model #	Serial no.	Briefly describe the problem

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